

Tuesday, March 02, 2010

Jerry D Rogers  
5576 Hwy 963  
Jackson, La 70748  
Claim # 503874510

America 1<sup>st</sup> Insurance Co  
1600 North Collins Blvd  
Richardson, Tx 75080  
Attn Edna Menard

Dear Edna,

It was a pleasure to talk to you about our claim this afternoon. I've contacted Matt Prestridge of Professional Restoration Contractors of Louisiana, LLC about the claim and he will be in touch with you shortly.

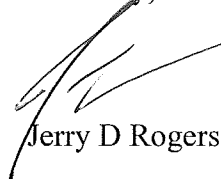
I'd like to say a word about Professional Restoration Contractors of Louisiana, LLC. I interviewed three contractors prior to settling on Professional Restoration Contractors of Louisiana, LLC. These folks were consummate professionals, and gave me the impression that they were not the usual "bubba with a pick up truck and a hammer" which pass them selves off as craftsman and contractors in this state. My instincts proved correct as each person who came into my home was well versed in their craft as well as polite and considerate of my needs and concerns. It was refreshing to find a contractor which actually picked up and cleaned up after themselves as well as did no further damage to my home while making repairs. They took the time to do the job right and made sure the repairs integrated as seamlessly as possible into my house. The result of their efforts was outstanding. The wood work matches my original tongue and groove cypress very well and the brick work is spot on. This is especially satisfying when you consider that I have an older home and the brick used in original construction is no longer available. I'd say the match is as good as it gets and the quality of the reconstructed brick fireplace is better then original. The paint and restoration on the back porch is also top drawer also.

To sum up my feelings, I cannot give a higher recommendation then the one I give for Professional Restoration Contractors of Louisiana, LLC. As a former framing and trim carpenter, and as one who builds craftsman style furniture as a hobby, I know the difference between "slop-slop all done" contracting and a quality craftsmanship. Professional Restoration Contractors of Louisiana, LLC are top shelf.

Their contact information is:

Professional Restoration Contractors of Louisiana, LLC  
2833 Crater Lake Dr  
Baton Rouge La 70814  
225.216.3466  
225.216.3369 Fax

Sincerely,



Jerry D Rogers

CC Professional Restoration Contractors of Louisiana, LLC

Joyce LeBlanc  
707 Moore Street  
Baton Rouge, Louisiana 70806

Mr. Prestidge,

Thank you for your immediate and effective action in helping me to meet my deadline in filing for a Muston insurance claim this fall. For your company it must have been a small job. I will always be grateful to you for getting the job done - Your two-man crew was so nice.

Best wishes for a happy and prosperous new year.

Sincerely,  
Joyce LeBlanc  
December 23, 2010

Check enclosed